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TERRITORIAL POLICING

The Licensing Authority

Brent Civic Centre Engineers Way Wembley Middlesex HA9 0FJ

Your ref: 20677

Our ref: 41/21/2965NW

Brent Borough Licensing Department

Harrow Police Station 74, Northolt Road Harrow Middlesex HA2 ODN

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Date: 12/03/2021

Police representations to a New Premises Licence application for:

"Orfea (Ageva Ltd), 75 Chamberlayne Road, London, NW10 3ND".

I certify that I have considered the application shown above and I wish to make representations that the likely effect of the grant of the application is detrimental to the Council's Licensing Objectives for the reasons indicated below.

Police Officer: Gary Norton Licensing Constable PC 2965NW

An officer of the Metropolitan Police, in whose area the premises are situated, who is authorised for the purposes of exercising its statutory function as a 'Responsible Authority' under the Licensing Act 2003.

The application has been made for a new premises licence under section 17 of the act, in accordance with section 12 of the Licensing Act 2003. The Police representations are primarily concerned with crime and disorder, public nuisance and protecting children from harm.

The terraced premises sits on the busy business/shopping parade area of Chamberlayne Road, with residential premises behind and overlooking the venue rear garden area. The roads that run at right angles, either side of the premises and parallel to one another, are Chevening Road and Keslake Road. The rear gardens of these Victorian style houses sit back-to-back and run side-by-side in regimental fashion. The same venue had previously been a licensed premises had come to notice a number of times due to noise pollution and anti-social behaviour complaints. This is still an area of concern as the new premises licence applicant wishes to use the rear garden area of the basement floor, measuring 7.5m by 3.5m, until midnight each evening. The application states that recorded music would be required until this time "only playing background music, unamplified, will be monitored as soft, play as customers having their meals." The applicant's intention would appear to be

requesting ambient, low volume music for the diners, but clearly recorded music is amplified in order to play it and as such could be turned up. The application does request for permission to play recorded music between the hours of 1200 and 2400hrs, so the comments made in the "please give further details here" are contradictory.

Police licensing would seek to include conditions that uphold the licensing objectives and ensure local residents are not disturbed by the restaurant being open late into every evening. The area which would likely prove to be most contentious is the rear garden area. We would ask that all licensable activities conducted in this area be in line with restaurant style service: waiter/waitress table service, seated guests and low level volume music only. Given how sound and vibration can carry, I would recommend the doors and windows are kept closed whenever licensable activities are taking place to reduce the likelihood of noise pollution and ASB issues with local residents. Some of the following requested conditions are very similar to what the applicant has stated they intend to do. The police wording may vary some of these slightly. This is in order to have a clear, uniform definition to the licensing conditions in order to avoid misunderstandings or misinterpretation.

Police licensing would request the following conditions be included on the premises licence.

- CCTV shall be installed to Home Office Guidance standards and maintained in a good working condition and recordings shall be kept for 31 days and shall be made available to police and authorised Officers from Brent Council upon request. This must comply with the Data Protection Act including signage.
- 2. A "Challenge 25" policy shall be adopted and adhered to at all times.
- 3. The supply/sale of alcohol shall be by waiter or waitress service only.
- 4. An incident log shall be kept at the premises, and made available for inspection on request to an authorised officer of Brent Council or the Police, which will record the following:
 - (a) all crimes reported to the venue
 - (b) all ejections of patrons
 - (c) any complaints received
 - (d) any incidents of disorder
 - (e) any faults in the CCTV system or searching equipment or scanning equipment
 - (f) any refusal of the sale of alcohol
 - (g) any visit by a relevant authority or emergency service.
- 5. A copy of the premises licence summary including the hours which licensable activities are permitted shall be visible from the outside of each entrance to the premises.
- 6. A suitable intruder alarm complete with panic button shall be fitted and maintained.
- 7. The level of music shall be arranged so as not to cause a nuisance to local residents.
- 8. Any staff directly involved in selling or supplying alcohol for retail to consumers shall undergo basic training of Licensing Act 2003 legislation. This shall be documented and signed for by the DPS and the member of staff receiving the training. This

- training log shall be kept on the premises and made available for inspection by police and relevant authorities upon request.
- 9. Notices asking customers to leave quietly shall be conspicuously displayed at all exits.
- 10. The supply of alcohol at the premises shall only be to a person seated taking a table meal there and for the consumption by such a person as ancillary to their meal.

If these conditions were accepted in full, I would withdraw police presentations.

Yours Sincerely,

Gary Norton



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